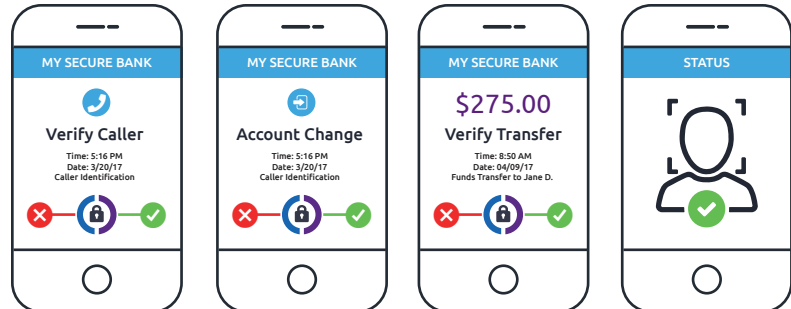**In a world with increasing digital and mobile transactions, most customer support is performed over the phone or via online chat services.**

So with limited face-to-face interaction, can you answer: "Do you know for certain who is on the other side of a call or virtual transaction?"
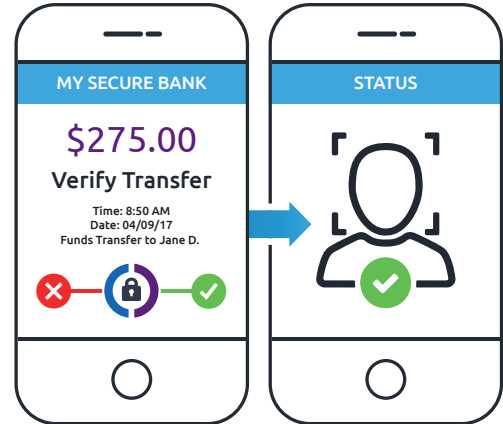
Use Cases

Verified™ by AuthID offers an out-of-the box, mobile biometric identity solution that authenticates a customer's identity from the convenience of their own smartphone. Customer agents simply login to the AuthID Identity Portal to trigger an authentication request to the caller's registered mobile phone. Callers quickly capture their 'selfie' in their trusted AuthID mobile application to authenticate their identity. AuthID's platform converts the selfie into a biometric facial template that is matched against a previously enrolled reference template. **Verified™** also allows your agents to easily authenticate financial and administrative events such as account changes, transfers, payments and trades. Requiring no integration, **Verified™** by AuthID lets you know with certainty who you are dealing with.

Features	Benefits
✓ Cloud-based, identity authentication platform, developed and managed by AuthID	✓ Out-of-the-box solution offers flexibility and scalability
✓ Bring Your Own Device (BYOD), Mobile biometric solution	✓ Uses standard smartphones - Apple & Android applications ✓ Multi-modal, algorithm-agnostic platform
✓ Broad application flexibility	✓ Supports authentication of everyday transactions, such as account access, account changes and payment transactions
✓ Flexible User mobile application - integrated facial biometric capture	✓ Easy enrollment ✓ Trusted identity authentication
✓ Verified Portal for Customer Agents	✓ Quickly launch AuthID Identity Authentication with no integration
✓ Digitally signed transactions	✓ Enhanced security; Detailed audit trails with both event and biometric data
✓ RESTful Application Programming	✓ Easy integration to enterprise or government databases - optional

authID.ai

Recognise
Your Customer

Customer Mobile Identity Application

✓ Simple Biometric Authentication Process

1. Agent triggers identity authentication request from AuthID Portal

2. Customers swipes right to confirm access request

3. Automatic, front-facing camera with liveness detection prompts user to capture face with just a blink and a smile

✓ AuthID converts the selfie into a biometric facial template that is matched against a previously enrolled reference template

✓ Apple & Android mobile smartphone applications

✓ Multiple 'family' accounts managed in same application

MY SECURE BANK

$275.00
Verify Transfer
Time: 8:50 AM
Date: 04/09/17
Funds Transfer to Jane D.

STATUS

Next Generation Caller and Transaction Authentication

AuthID's identity platform authenticates users and their transactions in an out of-band channel and across multiple factors including:

Something Owned	**Something You Know**	**Something You Are**	**Something Created**
Registered Mobile Device	PIN	Biometric Data	Dynamic Digital Signature

AuthID Identity Portal

✓ Client's agents initiate authentication requests from AuthID portal

✓ Authenticates customer's identity and everyday transactions

✓ Client enrolls customer's using AuthID Portal

✓ Authentication, Agent and Customer reports available

Learn more at **www.authid.ai**. Contact us at +1 (516) 274-8700 or email us at **sales@authid.ai**

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